Quality Performance Review

Gain insights that can help you improve and sustain quality outcomes over time

Quality has always been a priority for hospitals, clinical leaders and their teams. Now, more than ever, there is a greater focus on quality by patients, employers, and payers.

Identify, Analyze and Monitor Quality Improvement Initiatives

The industry’s increasing focus on quality requires that hospitals be both aware of and transparent with their quality outcomes. Healthgrades has the tools to help hospitals drive continuous efforts to prove and improve quality outcomes.

Quality Performance Review (QPR) is a data-driven, evidence-based analysis of hospital clinical outcomes, performed quarterly. QPR enables timely and detailed analysis of hospital performance for the entire patient population – providing targeted insights at a service line, physician, and patient level using risk-adjusted outcomes. QPR moves beyond directional feedback, helping your organization better understand where to focus and how to prioritize.

“Sustaining quality improvement requires adherence to disciplined routines, ongoing measurement, and constant vigilance, even after the goal has been achieved.”

Program Goals and Objectives

• Assess and identify potential areas for quality improvement in targeted service lines

• Identify variations in patient outcomes, risk factors and complications, as compared to national and state benchmarks

• Identify and recommend potential quality improvement strategies, as well as options to engage physicians and staff to support clinical and operational changes that will improve quality of care

• Identify quality goals and metrics to be monitored and reviewed on an ongoing basis

• Provide analysis and recommendations to individual hospitals and physicians

• Assess areas of opportunity in documentation and coding that reflect variation compared to national and state benchmarks

• If requested, conduct Chart Review in a representative sample for contracted service lines twice per year, based upon data findings

Action Steps and Sample Deliverables

Healthgrades will lead and facilitate a range of activities based upon the timeline and priority established with your organization. Activities include:

• Detailed analysis of quality performance for the most recent 2 years of the Client’s all-payer data, including comparisons to national benchmarks, state hospital averages (where available) and publicly reported Medicare data

• On-site collaboration to review data analysis, present and discuss quality improvement opportunities with clinicians, meet with senior administration, and train staff on individual physician profile data and benchmarks

• Quarterly reports for three years of all-payer data, tracking changes and improvements through trending of data over the course of the project

• Custom data reports for distribution to payers and employers to inform and educate these stakeholders on current outcomes for the focus areas analyzed each year

Quality Performance Review Benefits

• Helps measure your organization’s performance compared to benchmarks of national, state and local hospitals that match your operations

• Not simply data analytics – the QPR provides directional feedback on ways to implement the findings

• Once opportunities for outcomes improvement are identified, the QPR helps track the results of these initiatives over time

• Identifies performance differences between physicians and facilities in the hospital, helping you understand who or what is driving your variations

• Can be supplemented with a Quality Assessment and Implementation led by physician consultants who will work directly with your clinical, quality and executive leadership to implement best practices for a given cohort of your patients

Start identifying your variability and promoting your exceptional quality today.

Call 855.665.9276 or visit healthgrades.com/hospitals.